

IDIP Project Status Update

May 22, 2015

Overview - The Interagency Dispatch Implementation Project (IDIP) Team held their fourth meeting the week of May 19-21, 2015 in Salt Lake City, UT. At the meeting the combined (3) Technical Working Groups (TWGs) consolidated their independent findings from the previous three working sessions. A list of “quick wins” and proposed action plans for implementation was developed for leadership consideration.

Guests – Sarah Fisher, Branch Chief Incident Business Management Practices (FS), Dave Burley, BLM Business Lead and Jamie Parker, FS Assistant National Incident Business Coordinator provided an assessment of the scale and scope of onboarding administratively determined (AD) personnel. They also identified issues to the current hiring processes and alternatives that may offer changes for on-boarding AD personnel in the future.

Brad Smith and Chris Buzo, CIO (FS) presented strategies of the key areas where CIO staff can offer expertise addressing network and administrative issues to de-conflict IT problems for dispatch operations.

Benchmarking – None during this period. Future benchmarkings are under consideration.

Highlights - The team conducted an integrated review of collective work of the the three TWGs (Governance, Information Technology/Facilities and Infrastructure, and Workload/Staffing and Position Descriptions). This review validated the As-Is situation and recommended priorities for resolution.

Issues addressed:

- Governance: Agency Guidance / Direction; Agreements, Lines of Authority and Funding.
- IT: Facility Design; Workspace Functionality; COOP, Radio Networks; Radio Technical Support; IT Networks; Computer Management and Support; GIS; Website Development; and Helpdesk Support.
- Workload/Staffing: Core Dispatch Duties; Position Complexity and Standardization of Position Descriptions for Center Managers and staff; Supervisory component for Assistant Center Managers; Dispatcher, Center Manager and Assistant Center Manager Training; Workload Analysis and Fair Share Costing Tool; AD Hiring Duties.

Next Steps – In July of 2015 the IDIP Project Lead will present the results of the consolidated TWGs work in a mid-year briefing to leadership outlining core issues, accomplishments and alternatives for implementation. Additionally the briefing will address the IDIP Team’s quick wins (which many are in progress) and long term solutions.

Contact - The IDIP project goal is to share pertinent information with the dispatch community and leadership, but may also require confidentiality of deliberative information of the TWGs.

The team does share concise, accurate real-time information as outlined in the IDIP Communication Plan.

If you have a question, heard an anecdote, or rumor please contact the IDIP Project Lead at idip@fs.fed.us.

The IDIP web page is at: <http://www.forestsandrangelands.gov/WFIT/applications/IDIP/index.shtml>.